

## International Laser Service Engineer

Radiantis is a leading manufacturer of cutting-edge solid-state lasers and optical parametric oscillators, used extensively in non-linear microscopy and advanced research applications. Since 2006, the company's innovative products have been installed at numerous prestigious universities and research centers worldwide. We are currently seeking an International Laser Service Engineer to support the delivery, installation, and maintenance of robust and reliable automated laser systems for our customers.

### Description

As a key member of our dynamic and passionate team, you will play a hands-on role in installing, aligning, and servicing advanced free-space laser systems remotely and at customer sites, supporting cutting-edge scientific research and industrial applications around the world.

### Responsibilities

- Troubleshoot, diagnose, and resolve technical issues, including hardware malfunctions, optical misalignments, and software faults, through modification, repair, rework, or preventive maintenance.
- Conduct root cause analysis to identify underlying problems and implement effective corrective actions to prevent recurrence.
- Collaborate closely with customers and internal teams to ensure timely resolution of service requests and maintain high levels of customer satisfaction.
- Document service activities thoroughly, including diagnostics, repairs, and recommendations for system improvements.
- Contribute to continuous improvement initiatives by identifying recurring issues, proposing design or process enhancements, and supporting efforts to improve service quality, efficiency, and system robustness.

### Requirements

- A university degree in Physics, Engineering, or a closely related technical field.
- Hands-on experience with lasers or experimental optical setups, ideally in a laboratory or industrial setting.
- Solid foundation in mechanical and electronic systems, including assembly, diagnostics, and troubleshooting.
- Proficiency in English, both written and spoken, to communicate effectively in a technical and collaborative environment.
- Familiarity with programming tools such as LabVIEW, Python, or similar technical software is a strong advantage.

- Availability to travel internationally.

This position offers a unique opportunity to join a team of highly skilled professionals working at the forefront of laser technology. If you're passionate about high-tech innovation and eager to contribute to the installation, maintenance, and support of advanced laser systems used in cutting-edge applications, we'd love to hear from you.

To apply, please submit your CV and a cover letter directly through the LinkedIn job posting: <https://www.linkedin.com/jobs/view/4268347016/>  
Be sure to highlight your motivation and relevant experience.